SITE TERMS

This site located at observatory.spikescavell.net and support.spikescavell.com is a website (**Site**) owned and operated by DXC Technology Company and/or its affiliates (**DXC** or **Our** or **We** or **Us**) and is intended to provide information that might be of interest to users.

Your access to, and use of the Site hosted at observatory.spikescavell.net and any other websites controlled by DXC (together **Our Sites**) and all the content of them that DXC and its subsidiaries and affiliated companies may make available to you, as well as any services We may provide through any of Our Sites, are governed by and subject to these DXC Site Terms (**Terms**) and all applicable laws. Please read them carefully.

By accessing our Sites, you accept, without limitation or qualification, these Terms and acknowledge that other agreements between you and DXC are superseded and of no force or effect.

1. Copyright

All content of Our Sites, including but not limited to the text, graphics, logos, button icons, audio clips, video clips, data compilations, Software, and images, and their arrangement or compilation on Our Sites (**Content**), unless otherwise noted, are the copyrighted material of DXC or its content providers and are protected by United States and international copyright laws. Copyright © 2005-2017 DXC. All rights reserved.

2. Trademarks

"DXC Technology", "DXC", and the DXC logo and other DXC graphics, logos and service names are trademarks, registered trademarks, or trade dress of DXC in the United States and/or other countries. DXC's trademarks or trade dress many not be used in connection with any other product or service that is not DXC's, or in any manner that is likely to cause confusion among existing or future customers, or in any manner which denigrates or discredits DXC. All other trademarks and logos or registered trademarks and logos found on Our Sites or mentioned in them belong to their respective owners. Nothing contained on Our Sites should be construed as granting, by implication, estoppel, or otherwise, any license or right to use any trademark displayed on Our Sites without the written permission of DXC or such third party that owns the trademarks. DXC will enforce its intellectual property rights to the fullest extent permitted by law. You may not use the name, logo, proprietary Content or any trademark of DXC without DXC's express written permission.

3. Limited License

DXC grants you a limited, revocable, non-exclusive license to access and make personal use of Our Sites (License), and not to download (except for page caching) or modify any portion of it without DXC's express written consent. This License is for online access only and does not allow you to commercially exploit Our Sites or any of their Content. This License does not allow you to make derivatives of Our Site or use any data mining or other data extraction or gathering tools on Our Sites. Unless otherwise specified by DXC in a separate license or Other Agreement your right to use any Software, data, documentation or other Content that you access or download from Our Sites is subject to these Terms. You may create a hyperlink to Our Site homepage subject to strict compliance with these Terms. Any unauthorized use of Our Sites in contravention of these Terms or a breach of this License terminates the permissions granted under this License with immediate effect.

4. Access to Our Sites

When you access Our Sites, you are responsible for complying with these Terms as well as any and all use of Our Sites through any account that you may setup through or on Our Sites. Some Content will only be available to you if you have created an account.

Whenever you access Our Sites or create or maintain any account on Our Sites you agree to provide true, accurate, current, and complete information. It is your responsibility to obtain and maintain all equipment, services and Software needed for access to and use of Our Sites as well as paying any related charges. It is also your responsibility to maintain the confidentiality of your login credentials and password(s) and to restrict access to your computing device used to access your account. Should you believe your password or other security information for any of Our Sites has been breached in any way, you must immediately notify Us. DXC reserves the right to refuse you access to Our Sites and to terminate accounts in Our sole discretion.

5. Professional Services and Advice

In accessing any of Our Sites, no client, advisory, fiduciary or professional relationship is implicated or established and neither DXC nor any other person is, in connection with Our Sites, engaged in rendering auditing, accounting, tax, legal, advisory, consulting or other professional services or advice.

6. Liability and Warranties

OUR SITES AND ALL CONTENT IN THEM HAS BEEN COMPILED FROM A VARIETY OF SOURCES AND OUR SITES MAY INCLUDE TECHNICAL INACCURACIES OR TYPOGRAPHICAL ERRORS. EVERYTHING ON OUR SITES (INCLUDING SOFTWARE) IS PROVIDED TO YOU "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. YOUR USE OF OUR SITES IS ENTIRELY AT YOUR OWN RISK.

DXC DOES NOT WARRANT THAT OUR SITES, VARIOUS SERVICES PROVIDED THROUGH OUR SITES, AND ANY INFORMATION, SOFTWARE OR OTHER MATERIAL DOWNLOADED FROM OUR SITES, WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

DXC MAKES NO WARRANTIES OR REPRESENTATIONS AS TO THE ACCURACY OF THE CONTENT ON OUR SITES. DXC ASSUMES NO LIABILITY OR RESPONSIBILITY FOR ANY ERRORS OR OMISSIONS IN THE CONTENT OF OUR SITES. DXC USES ALL REASONABLE EFFORT TO ENSURE THE ACCURACY OF THE CONTENT ON OUR SITES BUT RESERVES THE RIGHT TO CHANGE IN ITS SOLE DISCRETION OUR SITES, IN ANY WAY AND/OR AT ANY TIME, WITHOUT NOTICE.

UNLESS SPECIFIED IN AN OTHER AGREEMENT BETWEEN YOU AND US, AND TO THE EXTENT ALLOWABLE UNDER APPLICABLE LAW, DXC SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING FROM YOUR USE OF OUR SITES OR FROM YOUR USE OF ANY CONTENT (INCLUDING SOFTWARE) OR SERVICES INCLUDED ON OR MADE AVAILABLE TO YOU THROUGH OUR SITES, INCLUDING, WITHOUT LIMITATION, DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, AND INCLUDING, WITHOUT LIMITATION, ANY LOST REVENUES, LOST PROFITS, OR THIRD PARTY CLAIMS, EVEN IF DXC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR FOR ANY CLAIM BY ANOTHER PARTY.

7. External Links

Links on Our Sites may lead to servers maintained by individuals or organizations other than DXC. DXC has no control and makes no warranties or representations as to the accuracy, timeliness, suitability or any other aspect of the information located on such servers, and neither monitors nor endorses such servers or content.

8. Submission of Personal Information

Please read DXC's Privacy Policy. These Terms are deemed to incorporate, and should be read together with, DXC's Privacy Policy.

9. Images

Images of people or places displayed on Our Sites are either the property of, or used with permission by, DXC. Your use of these images is strictly prohibited unless specifically permitted by these Terms, specific permission provided elsewhere on Our Sites or you write directly to and obtain permission from DXC. Please contact "webmaster@DXC.com" for permission.

10. Revisions to Content

DXC may at any time revise these Terms by updating this posting. You are bound by the most current Terms every time you visit Our Sites, therefore you should periodically and carefully review these Terms to which you are bound.

11. Intellectual Property Rights

Client represents and warrants to Spikes Cavell that (i) it has the authority to provide the Client Data and to grant the license to Spikes Cavell hereunder and (ii) the use of the Client Data by Spikes Cavell in accordance with the Contract will not violate any applicable law or regulation or violate the rights of any third party. Subject to the license granted under Section 5 (License to Use Data of the Client), no Intellectual Property Rights in the Client Data shall transfer to Spikes Cavell under the Contract.

Spikes Cavell represents and warrants to the Client that Spikes Cavell is the owner or authorized licensee of all Intellectual Property Rights in the Enrichment Information and Access Tools and that Spikes Cavell has the full authority to grant the license to the Client hereunder. Subject to the license granted under Section 4 (License to Use the Enrichment Information and Access Tools), no Intellectual Property Rights in the Enrichment Information shall transfer to the Client under the Contract. Client acknowledges and agrees that all Intellectual Property Rights in any Derivative Works created under this Contract shall be owned by Spikes Cavell and Client will take all reasonable steps necessary to cause such rights to vest with Spikes Cavell. All rights not expressly granted to the Client hereunder are reserved by Spikes Cavell.

The Client acknowledges and agrees that the Enrichment Information is proprietary to Spikes Cavell and comprises (a) works of original authorship, including compiled information containing Spikes Cavell's selection, arrangement, co-ordination and expression of such information or pre-existing material that Spikes Cavell has created, gathered or assembled, (b) confidential and trade secret information, and (c) information that Spikes Cavell has created, developed and maintained at great expense of time and money, such that misappropriation or unauthorized use by others for commercial gain would unfairly or irreparably harm Spikes Cavell. Accordingly: the Client will not, and will not authorize any of its employees, agents or subcontractors to, through any act or omission, impair the Intellectual Property Rights of Spikes Cavell in the Enrichment Information;

the Client will not use any of Spikes Cavell's trade names, trademarks, service marks or copyrighted materials, or otherwise identify Spikes Cavell, in listings or advertising in any manner without the prior written approval of Spikes Cavell; and

the Client will reproduce Spikes Cavell's copyright notice and proprietary rights legend on all authorized copies of the Enrichment Information which are to be disclosed to third parties in accordance with Section 4 (License to use the Enrichment Information and Access Tools). For the avoidance of doubt, the copyright notice and proprietary rights legend required to be reproduced under this subsection are automatically embedded in all charts and graphs exported directly from the Access Tools.

12. LICENSE TO USE THE INFORMATION AND ACCESS TOOLS

The Client acknowledges that the Intellectual Property Rights in certain portions of the Enrichment Information are owned by third parties, and that such third parties may have imposed restrictions on the use of such data. Accordingly the Information is made available to the Client on the following terms as set out in this Section 4.

In consideration of the payment of the applicable Fees to Spikes Cavell by the Client, Spikes Cavell hereby grants to the Client a non-exclusive, non-transferable, revocable license to use the Enrichment Information for the Term subject to the terms of the Contract including the following:

the Client may use, copy and create Derivative Works of the Enrichment Information for internal purposes only without restriction;

the Client will use the Enrichment Information only in compliance with applicable laws and regulations, including laws and regulations regarding telemarketing, customer solicitation (including fax and/or email solicitation), data protection and privacy; and

notwithstanding Section 12 (Confidentiality), the Client may disclose the Enrichment Information to any third party advisors providing services to Client, or any other third parties as may be necessary for Client to comply with any regulatory or statutory obligations, in each case solely in an aggregated form <u>provided that</u>:

such Enrichment Information shall relate to the Client only and no other Client;

the source of the Enrichment Information is accredited to Spikes Cavell;

the Enrichment Information is aggregated such that individual pieces of Enrichment Information are not disclosed (for example, a list of Client small business vendors may not be disclosed if the classification of such vendors as small businesses is derived from use of the Enrichment Information while, however, disclosure of aggregate data on purchases from all Client small business vendors would be permitted hereunder);

the Client shall not seek any financial gain in relation to any disclosure of the Enrichment Information; and

additionally, in the case of disclosure of the Enrichment Information to a third party, the Enrichment Information may only be used by the third party for its internal purposes, and the third party shall not be entitled to publish the Enrichment Information.

In consideration of the payment of the applicable Fees to Spikes Cavell by the Client, Spikes Cavell hereby grants to the Client a non-exclusive, non-transferable, revocable license to use the Access Tools subject to the terms of the Contract. The Organization shall only use the Access Tools in accordance with Section 7 (Passwords); and the Client shall take all necessary precautions to ensure that no unauthorized use is made of (and that no unauthorized person gains access to) the Access Tools or the Enrichment Information, in whole or in part.

13. LICENSE TO USE DATA OF THE CLIENT

The Client shall provide the Client Data to Spikes Cavell in accordance with the Data Specification. Unless otherwise agreed to by the parties, Client Data may only consist of data that the Client would be required to make available to the public under the Applicable Codes upon receipt of a Request for Information. Client shall use commercially reasonable efforts to remove all personally identifiable data of individuals from the Client Data. The Client acknowledges that Spikes Cavell is unable to provide the Services until the Client has provided Spikes Cavell with the Client Data in accordance with the Data Specification.

The Client hereby grants to Spikes Cavell a perpetual, royalty-free, non-exclusive license to use, copy and create Derivative Works of the Client Data solely for the purposes contemplated under the Contract.

The Client hereby grants to Spikes Cavell a perpetual, royalty-free, non-exclusive license to use the Client Data subject to the following:

Spikes Cavell may use, copy and create Derivative Works of the Client Data;

notwithstanding the provisions of Section 12 (Confidentiality), Spikes Cavell may grant sublicenses to the following organizations to use the Client Data on the following terms:

Other public sector and not-for-profit higher education institution Clients of Spikes Cavell whose own data is included in the Access Tools, together with their licensed users, may use the Client Data on the standard terms and conditions of Spikes Cavell (as updated from time to time)

other third parties may only use the Client Data subject to the following restrictions:

the Client Data is completely anonymized and aggregated with the data of other Clients so that the identity of the source of the Client Data cannot be determined;

at the prior written request of the Client by notice to Spikes Cavell certain categories Client Data shall be excluded from the scope of any such sub-license for political or security reasons.

14. PASSWORDS

The Client will provide written notice to Spikes Cavell of the names of the Licensed Users, and the Client will notify Spikes Cavell as soon as practicable of any changes to the identity of such Licensed Users. The Client may substitute individuals as Licensed Users throughout the Contract term at no additional cost.

Spikes Cavell will issue a Password to each of the Licensed Users to use the Access Tools. Each such Password may only be used by the respective Licensed User in accordance with these Terms and Conditions, and no other use may be made of the Password.

The Client is entirely responsible for maintaining the confidentiality of the account information of the Licensed Users, including the Passwords, and for any and all activity that occurs under the accounts of the Licensed Users. The Client agrees to notify Spikes Cavell immediately of any unauthorized use of the accounts of the Licensed Users or the Passwords or any other breach of security. Spikes Cavell will not be liable for any Losses that the Client may incur as a result of someone other than the Licensed User using its Password or account (other than where such use arises due to the gross negligence or willful misconduct of Spikes Cavell), either with or without the knowledge of the Client. However, the Client will be liable for Losses incurred by Spikes Cavell due to someone other than the Licensed User using the Password or account of the Client.

Without limiting its other rights, Spikes Cavell may at any time cancel any of the Passwords and/or terminate the right of any Licensed User to use the Access Tools (a) if the Client is in breach of the Contract; (b) upon the expiration or termination of the Contract; or (c) if Spikes Cavell is or becomes unable to grant the Client a right to use any of the Information, in which event Spikes Cavell will refund to the Client any Fees paid by the Client for the remainder of the Term on a pro rata basis.